

Who will provide the support?

The support will be provided by GGHT Support for All team. GGHT is a 3 star excellent prospects organisation.

The Support for All service (formerly Tenancy Support) was established in 2003 and is funded primarily through a Supporting People grant.

The Support for All team is fully trained to provide a generic service as well as each worker having an area of specialism. We are a floating support service and can visit you in your own home.



How to access the service/referral process

A referral form can be completed by external agents on behalf of the customer with their consent or the customer can apply themselves. You can also contact the team by phone or email to discuss the referral. We aim to see our urgent referrals within 3 working days and non urgent within 5 working days.

Support for All Team, 119a Orange Grove, Padgate, Warrington WA2 0DS

Tel: 0800252627 Fax: 0844 583 4504

Email: supportforall@gght.org.uk

Fax referrals to Access Social Care Team: 01925 444201



Support For All



GGHT006 03/11

Freephone: 0800 25 26 27 (Monday to Friday 8am – 6.30am)
 Textphone: 18001 0800 25 26 27
 Mobile Phone Users: 01925 45 24 52 (standard rate)
 Email: info@gght.org.uk Fax: 0870 330 5700 Website: www.gght.org.uk

- हिन्दी (Hindi)
- کوردی (Kurdish)
- Wspieracie dla wszystkich (Polish)
- Herkes için Destek (Turkish)
- پښتو ژبې (Urdu)
- Помощь для всех (Russian)



A leading housing provider creating quality homes and neighbourhoods where people want to live.

What does Support for All service do?

The 'Support for All' service is offered to any vulnerable person across the Warrington area. It is not restricted to GGHT tenants and also includes private rented accommodation, home owners & other housing association tenants.

The service will deliver

- ❖ Low level housing related support to vulnerable people to develop skills to achieve independence.
- ❖ Probation Project. An intense programme of support for people after they have been in prison.
- ❖ Care leavers project which will give clear guidance and support that relates to housing issues and resettlement.

Who will the Support for All service support?

The service is for the vulnerable people of Warrington that are in need of housing related support. The support is given to people who are/have:

- ❖ Older people
- ❖ Teenage parents
- ❖ Learning disability
- ❖ Physical or Sensory disabilities
- ❖ Low level domestic violence
- ❖ Young people and Care leavers
- ❖ Offenders at risk of offending
- ❖ Homeless
- ❖ Families
- ❖ Rough sleepers
- ❖ Low level neighbour nuisance
- ❖ Mild mental health issues
- ❖ Generic (other)
- ❖ Travelers
- ❖ Refugees
- ❖ Alcohol and/or Drug problems

What will the Support for All service help me with?

The Housing Support Worker will help with things like

Achieving economic wellbeing

- ❖ Benefits
- ❖ Applying for grants
- ❖ Budgeting/managing debts
- ❖ Support into work

Enjoying and achieving

- ❖ Participate in training or education
- ❖ Leisure, culture, faith and learning activities
- ❖ Help into work/unpaid/voluntary
- ❖ Learning domestic, life or social skills in order to become more independent

Making a positive contribution

- ❖ Getting involved within the community
- ❖ Taking control and development of the tenancy
- ❖ Compliance with statutory orders and related services
- ❖ Letters and forms
- ❖ Advocacy

Being Healthy

Housing Support Worker will link you with other agencies that assist with:

- ❖ Drug and alcohol use
- ❖ Physical health and disabilities
- ❖ Counseling and support
- ❖ Keeping an eye on your wellbeing
- ❖ Gaining access to other support or community services
- ❖ Emotional and/or mental health

Staying Safe

Housing Support Worker will link you with other agencies that assist with:

- ❖ Drug and alcohol use
- ❖ Physical health and disabilities
- ❖ Counseling and support
- ❖ Keeping an eye on your wellbeing

- ❖ Gaining access to other support or community services
- ❖ Emotional and/or mental health

Service User Involvement

Opportunity to become involved with the running of the service includes:

- ❖ Service User Panel – named Warrington Housing Committee (a relaxed informative meeting to get your views on GGHT and SFA policies and procedure)
- ❖ Produce own documentation
- ❖ Attend events representing Support for All
- ❖ Have their views and ideas acted upon to improve the service
- ❖ Provided with training
- ❖ Relaxed friendly atmosphere offering opportunity to meet with new friends (new people can also find out who's who)
- ❖ Input on Service User Forums held bi-annually

Who will the Support for All service not be able to provide support to?

Anyone who

- ❖ Is not living/staying in Warrington
- ❖ Has behaviour, lifestyle or accommodation that presents an unacceptably high risk to staff

The Support for All services will also not be able to provide personal care services such as:

- ❖ Helping someone to wash and dress
- ❖ Providing meals
- ❖ Providing health care and help with medication
- ❖ Fetching shopping and carrying out cleaning

