



How Do I Pay My Rent?



मे अपना किराया कैसे देना है? (Hindi)

چۆن گۆزە قەس بەدەم؟ (Kurdish)

Jak płacić czynsz? (Polish)

Kirami nasıl öderim? (Turkish)

میں اپنا کرایہ کیسے ادا کرنا ہے؟ (Urdu)

Как мне заплатить арендную плату? (Russian)

When is rent due to be paid?

Rent is due each week. Please keep your rent account clear.

You can use direct debit to pay every two weeks or every month.

Direct debit

Direct debit is the best way to pay your rent. It means that you:

- ❖ don't have to remember to pay your rent
- ❖ don't have to queue to pay your rent
- ❖ can get up to £20 in bonus payments
- ❖ are protected by the direct debit guarantee.

Call GGHT Direct and complete an application over the phone or ask for the simple application form to be sent out to you:

- ❖ by phoning 0800 25 26 27
- ❖ mobile phone users call 01925 452452 (standard rate)
- ❖ by e-mailing info@gght.org.uk
- ❖ by visiting any GGHT office
- ❖ on our website at www.gght.org.uk

We can offer banking facilities with NatWest bank. If you open up an account and pay your rent by direct debit, you will receive a credit to your rent account of £20.

If you would like more information on direct debit, please contact us.

Standing order

This is available on a date to suit your banking arrangements. Please contact us for more information.

Cheques and postal orders

We accept cheques and postal orders. Please make them payable to 'Golden Gates Housing Trust'.

Telephone

You can make the payments by phone if you have a debit card, phone GGHT Direct on 0800 25 26 27 or use our 24 hour payment system provided by Allpay on 08445 578321.

Online payments

You can make payments via the internet at www.gght.org.uk. The link is on our internet site, we currently use Allpay to manage our internet payments. You will need your rent reference number and debit card.

Allpay

You can pay your rent at over sixty convenient outlets within the borough of Warrington. Please have your rent payment card with you.

If you would like this document in another format, we can change it into:

Any other language

Another colour / Another Colour

British Sign Language

Braille

Picture Format

Audio



A Larger font

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Please just contact a member of staff at Golden Gates Housing Trust free on 0800 25 26 27



Golden Gates
Housing Trust

GGHT017 03/11

Freephone: 0800 25 26 27 (Monday to Friday 8am – 6.30am)

Textphone: 18001 0800 25 26 27

Mobile Phone Users: 01925 45 24 52 (standard rate)

Email: info@gght.org.uk Fax: 0870 330 5700 Website: www.gght.org.uk