



Getting Involved with Golden Gates Housing Trust



गोल्डन गेट्स हाउसिंग ट्रस्ट (GGHT) के साथ जुड़ें (Hindi)

زۆرەن گەتەس هاوسینگ تریست (GGHT) بۆ تۆزۈش (Kurdish)

Złoty Bramy Housing Trust (GGHT) (Polish)

Golden Gates Housing Trust'a (GGHT) Katılım (Turkish)

تھان گیتس ہاؤسنگ ٹرسٹ (GGHT) کو رابطہ کریں (Urdu)

Как войти в жилищный фонд «Голден Гейтс» (Golden Gates (GGHT)) (Russian)

We want to deliver services which meet customer expectations. To do this, and to make sure we continually improve the services we provide, we need the views of our customers.

You can share your views by speaking to any member of staff or by joining one of our panels or groups. You can:

- ❖ Attend meetings and/or focus groups
- ❖ Inspect our services
- ❖ Scrutinise our performance
- ❖ Attend specific events or conferences
- ❖ Attend a training session which can help improve your skills and knowledge
- ❖ Give your views from the comfort of your home
- ❖ Attend your local Tenant & Resident Association
- ❖ Join the Federation of Tenants & Residents Associations (as a group or individual)
- ❖ Join the Board of GGHT.

We involve tenants in developing new initiatives and services, changes to policies and services and appointing contractors for goods and services. Our training opportunities also provide skills and knowledge which can be used in the home, in employment opportunities and on your estates.





We want to get the views of all tenants living on our estates – contact us for advice on how to get involved, the time commitment or just to give your views on what we do.

We do not want any customers to be out of pocket for giving us their views and getting involved. So when we hold any meetings or consultation event we pay out of pocket expenses to everyone who attends, **these payments do not affect any benefits you may receive.** We will also provide refreshments.

For more information contact a member of our dedicated Tenant Participation Team. There is also lots more information on 'giving your views' on our website www.gght.org.uk

If you would like this document in another format, we can change it into:

- Any other language
- Another colour / Another Colour**
- British Sign Language
- Braille
- Picture Format 
- Audio
- A Larger font**
- And many more...

Please just contact a member of staff at Golden Gates Housing Trust free on 0800 25 26 27



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