

Golden Gates Housing Trust press release

8 August 2011



A Golden Opportunity to learn about the Trans community

Staff and Board Members from Golden Gates Housing Trust (GGHT) have taken part in a Trans Learning Lunch to raise awareness of the issues surrounding being transgender.

A total of 21 members of staff, including the organisation's Chief Executive Peter Mercer and Chair of the Board Fran Murray, attended the lunch that was facilitated by Penelopi Bassi. Penelopi is a co founder of TransWirral, an organisation set up to help and educate people about the issues surrounding being transgender.

GGHT monitor the profile of their tenants to ensure that they are delivering excellent services to all sections of the community. A recent exercise found that 0.71% of the Trust's tenants were transgender and so learning opportunities like this are crucial to staff being able to deliver a tailored and effective service.

GGHT's Equality and Diversity Officer, Cam Kinsella said: "We want to ensure our staff are well equipped to deal with the changing profile of the Borough and are able to offer the best possible service to all of our tenants. The event was a great success and the feedback from staff was that they found it both interesting and eye opening"

Chief Executive Peter Mercer, added: "As an organisation we are committed to celebrating diversity and eliminating discrimination. Events like this are a great way for our staff to find out about some of the issues facing our communities and this was a valuable learning experience for all involved."

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Staff members involved in the learning lunch. Facilitated by Penelopi Bassi of TransWirral.





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About Golden Gates Housing Trust

Golden Gates Housing Trust (GGHT) launched on 29 November 2010, formed as part of the Stock Transfer of 8,700 homes from Warrington Borough Council. The transfer converted the successful Arms Length Management Organisation Golden Gates Housing into a registered provider of social housing.

GGHT will be investing around £105M in tenants' homes and neighbourhoods over the first 5 years and £530M over 30 years to deliver the "Warrington Standard". This Standard has been developed by GGHT's tenants to ensure that improvements and investment is prioritised in the areas that tenants have said are a priority. Plans include the installation of double glazing and secured front and rear doors in all properties over the next five years as well as environmental improvements such as fencing, gates and lighting.