

Golden Gates Housing Trust press release

30 November 2011



Golden Gates Housing Trust launch new digital television and Smartphone site on first birthday...

Golden Gates Housing Trust (GGHT) celebrated their first birthday on the 29 November and to mark the occasion the Trust held a customer event to launch its brand new digital television and Smartphone site on Looking Local.

Looking Local is available completely free of charge to all Sky and Virgin Media users and can also be accessed on Smartphones and computers that can connect to the internet. The site provides tenants and residents with a simple and convenient way to stay connected. It can be used to report repairs or anti-social behaviour, view the latest properties available through CHOOSEaHOME, share comments on the Trust's services and even catch up on the latest news and events, all without leaving your armchair.

With Looking Local, there's no need to pick up a pen or phone to get in contact, just wait for the ad break of your favourite programme. At the push of a button, customers will be able to find directions to their nearest neighbourhood office, complete an on-screen form to report a repair or request a leaflet, or clue up on GGHT's new developments - it's as simple as that.

Gaming fans can even access the channel through their Nintendo Wii consoles to keep up to date with the latest from GGHT.

And there is no need to look anywhere else for information - with Looking Local you can also search for jobs, get up-to-date public transport times and even access health advice from NHS Choices.

Sky and Virgin viewers can access the site by going to the Community Channel (Sky – 539 and Virgin 233) and pressing their red button. Mobile phone, Nintendo Wii and PC users with access to the web can find the site by visiting lookinglocal.gov.uk/goldengates

Neil Martin, Communications and Customer Involvement Manager at GGHT, added: "We're delighted to have been able to launch our new TV site on our first birthday. We continue to broaden access for our customers and look forward to bringing information and services direct into even more of our customers homes."

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GGHT Chair Roy Smith and Chief Executive Peter Mercer with a group of tenants celebrating the Trust's first birthday at the Looking Local launch event.

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For further information contact Neil Martin, Communications and Involvement Manager neil.martin@gght.org.uk or phone 0800 25 26 27

About Golden Gates Housing Trust

Golden Gates Housing Trust (GGHT) launched on 29 November 2010, formed as part of the Stock Transfer of 8,700 homes from Warrington Borough Council. The transfer converted the successful Arms Length Management Organisation Golden Gates Housing into a registered provider of social housing.

GGHT will be investing around £105M in tenants' homes and neighbourhoods over the first 5 years and £530M over 30 years to deliver the "Warrington Standard". This Standard has been developed by GGHT's tenants to ensure that improvements and investment is prioritised in the areas that tenants have said are a priority. Plans include the installation of double glazing and secured front and rear doors in all properties over the next five years as well as environmental improvements such as fencing, gates and lighting.