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Golden Gates Housing Trust Donate Money to Local Hospice as Survey Says Staff Are Proud to Work for Trust.

Golden Gates Housing Trust (GGHT) have donated £438 to St Rocco's Hospice in Warrington. The money represents £2 for every member of staff who returned their staff survey and helped the Trust receive responses from 72% of its workforce, a huge increase from the 47% who took part in 2009. St Rocco's were selected as the beneficiaries by GGHT staff.

The results from the survey showed that 94% of the Trust's 306 staff are proud to work for GGHT, with a huge majority of those taking part saying that they enjoy their work (92%).

Employees were also asked whether they were pleased at the transfer to becoming a housing association in 2010, with 95% answering yes. A further 93% felt that GGHT is committed to improving customer satisfaction and 97% felt that the Trust's benefits for its employees are good.

Gary Cookson, the Trust's Head of Human Resources, said: "We are committed to delivering the best possible services to our customers and believe that the best way to achieve this is by having a happy and motivated workforce."

"These results follow on from our HR department being named Human Resources team of the year at the 2011 Housing Heroes Awards. We are also one of a select number of organisations to have been given the Investors in People gold award."

Golden Gates Housing Trust owns and manages 8,700 homes across Warrington. Every two years employees are asked to give their views on working for the Trust and how they feel in their work.

In 2010, the Trust introduced its Total Rewards Package, offering staff an equality proof pay and grading structure, improved flexible working arrangements and a voluntary employee benefits scheme. The Package also covers health and well-being initiatives to help staff manage their work-life balance and gives them the opportunity to make savings at almost 2,000 retailers and service providers.

Peter Mercer, Chief Executive, said: "We have made great progress since our transfer and it is good to see that so many of our staff are proud to work for us and believe in our vision and values. We recognise that a positive working environment will result in better outcomes for our customers and we will continue to work together to deliver the best possible services.

"We are also delighted to be able to support St Rocco's, which does invaluable work for the local community."

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Picture: Peter Mercer from Golden Gates Housing Trust with Malcolm Kindon and Beth Eccles from St Rocco's Hospice, Warrington.

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About Golden Gates Housing Trust

Golden Gates Housing Trust (GGHT) launched on 29 November 2010, formed as part of the Stock Transfer of 8,700 homes from Warrington Borough Council. The transfer converted the successful Arms Length Management Organisation Golden Gates Housing into a registered provider of social housing.

GGHT will be investing around £105M in tenants' homes and neighbourhoods over the first 5 years and £530M over 30 years to deliver the "Warrington

Standard". This Standard has been developed by GGHT's tenants to ensure that improvements and investment is prioritised in the areas that tenants have said are a priority. Plans include the installation of double glazing and secured front and rear doors in all properties over the next five years as well as environmental improvements such as fencing, gates and lighting.