

Neighbourhoods

- Ensure all negative impacts from the service are found and removed
- Positively increase E&D Performance within the Neighbourhood services
- Ensure there are no barriers to inclusion anywhere in the Neighbourhoods services
Consult with a diverse range of tenants on service changes / improvements

Tenant Participation

- Positively increase all E&D Performance within tenant participation
- Ensure all negative impacts from the service area are found & removed
- Ensure there are no barriers to inclusion anywhere in the service
- Increase tenant participation from minority groups
- Consult with a diverse group of tenants on service changes / improvements

Customer Services

- Positively increase E&D Performance within customer services
- Ensure there are no barriers to inclusion anywhere in customer services
- Consult with a diverse range of customers on service changes / improvements
- Ensure all negative impacts from the service area are found and removed

Procurement

- Positively increase E&D Performance in Procurement
- Ensure all negative impacts & barriers to inclusion in the service are found and removed
Promote equality of opportunity, diversity & eliminate discrimination through GGHT's spending

Human Resources

- Increase the diversity of the workforce
- Ensure there are no barriers to inclusion anywhere in the service
- Ensure all negative impacts from the service area policies & procedures are found and removed.
- Be a Transparent Employer
- Integrate equality & diversity into staff duties
- Positively increase E&D Performance across the service area

Choose a Home

- Ensure all negative impacts from the service area are found and removed
- Positively increase E&D performance across the service
- Ensure there are no barriers to inclusion anywhere in the service

Support for All

- Ensure all negative impacts from the service area are found and removed
- Ensure there are no barriers to inclusion anywhere in the service
- Consult with a diverse group of tenants / service users

Governance & the Board

- To have a Board that reflects the local community profile
- Ensure the Board are well equipped to lead a diverse organisation
- Ensure all negative impacts from the service area / service area policies are found and removed
- Ensure there are no barriers to inclusion anywhere in the service
- Positively increase E&D Performance within the service area

Property Services

- Positively increase E&D Performance
- Encourage best practice within E&D for Contractors
- Ensure all negative impacts from the service area are found and removed
- Ensure there are no barriers to inclusion anywhere in the service

Property Investment

- Encourage best practice within E&D for Contractors
- Positively increase E&D Performance
- Consult with a diverse group of tenants
- Ensure all negative impacts from the service area are found and removed

Income Management

- Ensure all negative impacts from the service are found and removed
- Ensure there are no barriers to inclusion anywhere in the service
- Positively increase E&D Performance

Equality & Diversity

- Integrate Equality & diversity through every service area & be of support to managers in the process