



Equality Impact Assessment

Name of Policy:	Asset management strategy 2010-2040
Service Area:	Property investment
EIA Completed by:	Angela Perry
Date Completed:	13 September 2010

Summary of Findings:

The asset strategy will direct GGH's stock investment of £530 million over 30 years.

The strategy will have significant benefits for a number of equality groups including: people with families; older people; people with disabilities and younger people.

Older tenants: benefit from safer, warmer homes and more adaptations

Younger tenants: employment opportunities; lower fuel bills, safer homes

Tenants with families: safer, warmer homes, improved health and education outcomes.

The whole of the investment programme was voted on by tenants. However, we are using a number of techniques as we move forward into the delivery stage:

- We will deploy tenant liaison officers who can voice the concerns or issues of residents
- We are using participative appraisal techniques to capture residents views
- We are surveying tenants about schemes
- We are holding residents meetings
- We are involving residents in the procurement decisions
- CCP and other tenants support the investment strategy in its build up

This is to ensure a holistic approach to the process which will hopefully result in a positive process that listens to individual need and acts upon it.

GGHT does understand that there may also be negative impacts from this strategy in regards to community cohesion as some tenants will not be getting work done on their properties straight away like other customers. And so GGHT will strive to ensure all tenants are kept informed of

when their turn for work is in the investment programme.

Another positive aspect for our customers is the fact of GGHT closing the gap in regards to fuel poverty between the deprived and affluent wards due to targeting this programme towards deprived areas. The downside would be that the non tenants who live next to our customers in deprived wards would continue to live in fuel poverty. To mitigate this negative impact, GGHT will ensure that all non customers in the area of works are informed of the improvements happening on the GGHT properties so that they may have the option to pay and also have the works done at the same time.

What is the Outcome?

- Include an E&D section in the strategy
- Ensure all consultation is with a cross section of people that is representative of the community so that everyone has a voice
- Advertise involvement in a variety of accessible ways
- Ensure home owners are kept informed of the process as to help with community cohesion.