

# For Information: Household Appliances...



GGHT would like to raise tenant awareness in relation to certain household appliances which are currently under recall with the manufacturers and are highlighted by Trading Standards due to the possibility that they may overheat and in very rare cases cause a potential fire hazard.

The following household items have been identified and it is advised that you check your appliances to see if they match those on the list. If you have an appliances that matches those listed, you are advised to contact the manufacturers who will advise you what to do next.

- BEKO Frost Free Fridge Freezers (Manufactured between January 2000 and October 2006)
- BOSCH, NEFF and SIEMENS dishwashers (Manufactured between 1999 and early 2005, the affected dishwashers are certain models in the batch number range from FD2901 and FD8504)

If you think you own one of the products mentioned above, please contact the manufacturer direct. BEKO can be contacted on 0800 009 4837. NEFF, BOSCH and SIEMENS can be contacted on 0800 561 0082

## What GGHT does in relation to fire safety within your building?

- Hard wired smoke detectors are installed in every flat
- Annual checks are carried out on all smoke detectors
- Annual gas service checks are carried out
- Daily checks are carried out in all communal areas
- Annual fire risk assessments are in place for the building

All flats are built in a way that will prevent a fire from spreading. Walls, floors and fire doors will hold back flames and smoke. If there is a fire somewhere else in the building you are usually safer staying in your flat, unless the heat and smoke are affecting you.

## What you can do in relation to fire safety within your building?

Please make sure you don't leave any rubbish, furniture, bikes and so on, on the landings and shared stairs, as this could block your escape route and put your life and your family's life at risk.

- Follow some simple fire safety steps (see over)
- Carry out an online safety assessment with Cheshire Fire and Rescue Service at [www.cheshirefire.gov.uk/5mins](http://www.cheshirefire.gov.uk/5mins) - this assessment will take less than 5 minutes and will protect your family and your home against the outbreak of fire.
- Arrange for a home assessment to be carried out with Cheshire Fire and Rescue Service by contacting them on **FREEPHONE 0800 389 0053**

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## Eight steps to creating a fire escape plan for your flat:

1. Make sure that you and your family are familiar with this fire escape plan and that you know all the escape routes and what to do in a fire. Keep all corridors leading to your front door clear at all times. The best escape route is down the shared stairs and out of the back and front entrance doors. **You must never use the lifts to escape a fire.**
2. Find a room in your property that you and your family can go to if there is a fire. The room most suitable is the one furthest from your front door that also has a window. Always keep your mobile phone with you to call for help. 999 works even if you don't have credit.
3. Always keep your property address near your house phone, this will help your children and relatives call for help and give the fire brigade accurate information if you are not able to do so.
4. Always keep a good quality battery torch in your home, somewhere you and your family can easily get it. (This will help you and your family to leave the building safely during the night if the electricity has been cut off or the emergency lighting fails).
5. If you or a member of your family has a sight or hearing problem or has trouble moving around, make sure that you keep all helping aids (such as walking sticks and wheelchairs) in a place where they can easily get them. When you call the fire brigade, let them know if you or a member of your family has a sight or hearing problem, or has trouble moving around.
6. If there is a fire in your flat and you can't control it:
  - Make sure that you and your family leave the flat immediately and close all the inside and outside doors
  - Warn all your neighbours on your floor and phone the fire brigade
  - Leave the building using the escape routes, don't leave the site. Tell the fire brigade what caused the fire and where it is. This will save valuable time, save lives and limit the damage to your property.
7. If the fire is in the flat above or below, you and your family will be safe. Stay in your property. Keep your front door closed and phone the fire brigade on 999. When they arrive they will tell you what to do.
8. If the fire is in a shared area on your floor:
  - Stay in your flat
  - Take everyone to the safest room in your home
  - Close all outside and inside doors and windows
  - Block the bottom of the doors with wet clothing to stop smoke getting into the safe room, and if there is a lot of smoke, crawl along the floor where the air will be cleaner.

**Phone 999, when the fire brigade arrive, they will tell you what to do.**

### If you would like this document in another format, we can change it into:

**Any other language**

**Another colour / Another Colour**

**British Sign Language**

**Braille**

**Picture Format**

**Audio**

**A Larger font**

**And many more...**

**Please just contact a member of staff at Golden Gates Housing Trust free on 0800 25 26 27**

यदि इस जानकारी को आपको किसी और भाषा में आवश्यकता हो तो कृपया 0800 25 26 27 पर टेलीफोन करें या स्टाफ के किसी कर्मचारी से बात-चीत करें।

(Hindi)

تاسلغر نغم زائيريات به زمانیکی تر دعوت نغرا تکیه تلفون بکه بز نمارة 0800 25 26 27 یاخود فسه لاسلغل یلکیک له کار ماغدان دا بکه

(Urdu)

Jeśli niniejsza informacja jest wymagana w innym języku, prosimy o kontakt pod numerem telefonu 0800 25 26 27 lub o zwrócenie się do któregoś z pracowników.

(Polish)

Если Вы хотели бы эту информацию на другом языке, позвоните, пожалуйста на номер 0800 25 26 27 или свяжитесь с членом штата.

(Russian)

Bu bilgiyi bir başka dilde arzu ediyorsanız lütfen 0800 25 26 27 numaraya telefon ediniz veya görevli memurla konuşunuz.

(Turkish)

اگر آپ یہ معلومات کسی اور زبان میں چاہتے ہیں۔ تو مہربانی کر کے 0800 25 26 27 پر فون کریں یا سٹاف کے کسی ممبر سے بات کریں۔

(Urdu)